If you DO NOT know your PIN, and…

a) You have logged into MyNCC before, you can click on the “Forgot PIN” button.

b) If you have never logged into MyNCC before*, you may use your Social Security Number as your ID and you must call (516) 572-9980 (Reset PIN Help Desk) and ask that your “MyNCC login PIN” be RESET. Be prepared to answer several key questions to verify your identity. Please check their [Service Hours](#). The Help Desk will give you information on logging in.

* Please note: You can find your assigned NCC-ID number by visiting any of the screens in the Student Records menu. Your NCC-ID is in the form of “N00XXXXXX” and is entered as Capital N, followed by 2 zeros and 6 unique numbers that belong to you. You should always log in using your NCC-ID and your PIN. If you have problems with this process, call the Help Desk during the hours listed above.